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TR48	New ways of Working	
Service Area	Finance, Performance & Asset Management	
Lead Officer	Andy Cavanagh	
Cabinet Member	Portfolio Finance & IT	
Description	<p>The risks to NHDC arising from the Shared Service programme with SBC & EHDC that is considering Exchequer, HR, Facilities Management & ICT:-</p> <ul style="list-style-type: none"> - resourcing the project (staff/financial) causing conflicting demands on Officer time - loss of key personnel and skills during the project - lack of investment of time, resources and capacity - political backing) - lack of agreement by the partnering Council's to the scope - staff morale declines - the project does not succeed in producing a shared service arrangement - service delivery, quality and flexibility is not as good as at present - Loss of local contact with suppliers and customers - Adverse impacts on business as usual whilst implementing - the arrangement fails to make a financial saving - significant IT/system/technology costs making business case unviable 	
Opportunity	A shared service with neighbouring Council's offering financial savings, improved resilience and service levels.	
Nature of Risk		
Consequences	<p>The consequences of the risks include:-</p> <ul style="list-style-type: none"> - "business as usual" suffers whilst the project is underway - reputational damage if project fails or service declines - motivation, morale and therefore commitment of staff declines - additional efficiencies need to be found - front line services are not fully supported leading to a decline in the level of services offered by NHDC 	
Work Completed	<p>Programme Board & Group established. Project initiated and project team in place. Cabinet have provided political backing First two rounds of service workshops completed attended by Heads of Service and service managers One to ones taken place with each Finance director</p>	
Ongoing Work	<p>Clarifying scope Obtaining financial information and developing a "like for like" comparison</p>	

